CHA Post COVID-19 Operations Update

September 1, 2022

Dear Resident:

Please take notice of the following:

1. CHA management offices remain closed to the public. Site office at Wellington Ridge is open Monday through Friday by appointment only.

2. Rent payments should be made ONLINE at www.rentpayment.com. If you need assistance paying your rent online, contact Donna Harrington at 610-904-1111 ext. 609.

3. Rent payments can also be made at CHA’s central office at 1111 Avenue of the States Monday – Friday, between 9am and 4pm or dropped in the rent collection boxes on the management office doors of Wellington Ridge, Ruth Bennett Homes or William Penn Homes.

4. A Late fee is $30 and will be added to each account if the rent is not paid on or before the fifth day of each month.

5. If you are delinquent in your rent and wish to avoid eviction, you must contact Marrea Walker-Smith at 610-733-2126 or via email at msmith@chesterha.org to work out a REPAYMENT AGREEMENT. Participation in Financial Management Workshops offered by Chester Housing Authority is a requirement for approval of any repayment agreement.

6. Annual Recertification paperwork must be completed, dropped off at the Wellington Ridge management office (3001 W 13th Street) or emailed (preferred method) directly to Toni Simmons at charecerts@gmail.com. Toni can be reached at 484-401-7870. Failure to complete the annual recertification paperwork will result in the lease being terminated.

7. If you have a loss of income or household composition change, please send an email request for an Interim Rent Adjustment to publichousing@chesterha.org

8. FOR MAINTENANCE – During regular business hours (9am -4pm) please call Donna Harrington at 610-904-1111 ext. 609. Leave a message and be clear about the problem. Donna will call you back. AFTER REGULAR BUSINESS HOURS – 610-876-3000. This is the 24hr police dispatch number.

For all other questions, please contact our office at 610-904-1111 ext. 610 Monday through Friday 9am to 4pm and your call will be handled in the order it was received.

Sincerely,

Douglas Daniel,
Housing Programs Manager